



County of Los Angeles CHIEF EXECUTIVE OFFICE

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WILLIAM T FUJIOKA
Chief Executive Officer

November 20, 2008

To: Supervisor Yvonne B. Burke, Chair
Supervisor Gloria Molina
Supervisor Zev Yaroslavsky
Supervisor Don Knabe
Supervisor Michael D. Antonovich

From: William T Fujioka
Chief Executive Officer

Board of Supervisors
GLORIA MOLINA
First District

YVONNE B. BURKE
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

JUNE 24, 2008 BOARD MOTION FOR ESTABLISHING AN AUTOMATED SYSTEM FOR SHARING CLIENT INFORMATION BETWEEN DEPARTMENTS AND OTHER GOVERNMENT AGENCIES TO PREVENT CHILD ABUSE AND MALTREATMENT – REQUEST FOR EXTENSION

The purpose of this memorandum is to provide a status report and request an extension until January 13, 2009, for submission of the final report to your Board in response to the June 24, 2008 motion by Supervisors Molina and Antonovich. The motion instructed the Chief Executive Office (CEO), in conjunction with the County Departments of Children and Family Services (DCFS), Health Services, Mental Health, Probation, Public Health – Alcohol and Drug Services, Public Social Services, and local and state law enforcement agencies, including the California Department of Corrections, as well as any other relevant governmental agencies to report back prior to supplemental budget deliberations with:

1. A proposal to automate information-sharing about clients served within County departments and other government agencies;
2. Recommendations for legislative changes to address prohibitions against necessary information sharing between agencies; and
3. Protocols for case management that include identification of the agency staff responsible for the information.

In our October 1, 2008 status report to your Board, an eight-week process was outlined in which the CEO convened a 12-department Centralized Case Management Work Group (Work Group) to develop recommendations to address your Board's directives. Recommendations were designed to be implemented using a phased approach and progressively build on County resources and address legal restrictions limiting the sharing of client information. Preliminary recommendations described in the memo included:

"To Enrich Lives Through Effective And Caring Service"

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1. Creating a baseline document of County systems/programs that facilitate the exchange of client information;
2. Establishing *LA County Cares* as a computerized tool to anonymously identify and facilitate the delivery of integrated services and supports to shared County families with high levels of need;
3. Implementing technical enhancements/seeking legal changes to the County's *Family Children's Index* – a computerized interagency data system supported by state legislation that allows specified agencies to share basic identifying information of families "at-risk" of child abuse or neglect; and
4. Drafting a set of preliminary legal/legislative recommendations to enhance the County's ability to proactively serve families with unmet needs and supports.

In addition, the memo described a site visit in late October by County delegates representing three Board Offices, the CEO, the Chief Information Office, County Counsel, and DCFS to Allegheny County's (Pennsylvania) Department of Human Services (DHS). It was anticipated that the meeting with Allegheny County's DHS Director and staff to discuss their shared client information systems would help shape the Work Group's final recommendations.

Based on feedback received and lessons learned from our site visit, the CEO will convene a meeting with key delegation and Work Group members, as well as County stakeholders to further refine the proposed recommendations. This process will be completed in time to file the letter for your Board's January 13, 2009 meeting.

If you have any questions or need additional information please let me know, or your staff may contact Deputy Chief Executive Officer Miguel Santana at (213) 974-4530, or via e-mail at msantana@ceo.lacounty.gov.

WTF:MS:KH
CP:hn

c: Executive Officer, Board of Supervisors
County Counsel
Centralized Case Management Work Group Department Heads
Centralized Case Management Work Group Members

CCM Extension 2 – Board Memo